

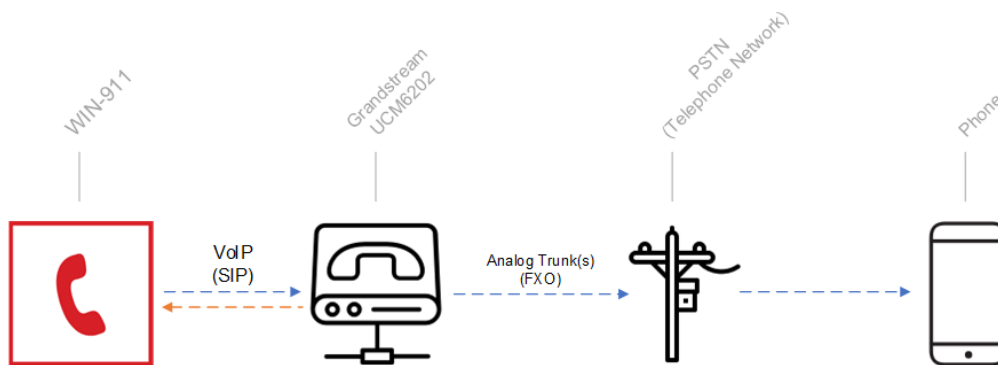
WIN-911 and Grandstream UCM6202 VoIP PBX

Overview

The Grandstream UCM6202 VoIP PBX uses analog phone lines to place and receive phone calls. Since the device supports SIP (Session Initiation Protocol), it can be used by WIN-911 as an alternative to TAPI modems anywhere analog phone lines are available to make phone calls.

Requirement: You must be running WIN-911 3.19.9 with the Voice Service Pack to use the Grandstream UCM6202.

WIN-911 interfaces with the UCM using a VoIP connection, the UCM then routes the call to the attached analog line(s). The UCM6202 supports up to two analog lines allowing WIN-911 to handle up to two calls simultaneously. The UCM device must be on the same subnet as WIN-911 and does not require an internet connection.



What Voice option should I choose?

WIN-911 offers a variety of options for making voice calls. This chart will help you choose the right option.

	UCM6202 PBX	VOIP	TAPI
WIN-911 SUPPORT			
WIN-911 Interactive/Advanced*	Yes	Yes	Yes
WIN-911 V7 PRO	No	No	Yes
SYSTEM REQUIREMENTS			
Virtual Environments	Yes	Yes	No
Windows 10 1903 Support	No	No	No
Connection Type	Ethernet	Ethernet	USB
POTS Support (Analog Lines)	2	Provider Specific	1
Internet Connection Required	No	Provider Specific	No
FEATURES & FUNCTIONALITY			
Max. Simultaneous Calls	2	8	1
Cadence Detection	Yes	Provider Specific	Yes
Preconfigured by WIN-911	Yes	No	No
Manufacturer Warranty	2 years	Provider Specific	1 year

* WIN-911 3.19.9 w/ Voice Service Pack 1 or later