

WIN-911

WIN-911 PRICE LIST. TERMS ARE NET 30 DAYS WITH CREDIT APPROVAL. ALL PRICES ARE IN U.S. DOLLARS. SHIPMENT IS FOB FACTORY, AUSTIN, TEXAS, USA.

ALARM NOTIFICATION SOFTWARE

Perpetual Licensing

All new licenses come with a one-year Basic Customer Care Subscription. Additionally, WIN-911/Interactive and WIN-911/Advanced licenses include the first year of WIN-911 Mobile access. A valid Premium Customer Care Subscription is required for continued access to WIN-911 Mobile after the first year of service.

[More Details...](#)

The WIN-911 Perpetual license is subject to additional charges for upgrades, license transfers, and technical support without a valid Customer Care Subscription.

Base Products:

Product Numbers	Description - See Product Matrix for details	List Price
WIN-911/Advanced	2-way communication with all notifiers: SMS, Email, Voice, and 25 Smartphone Apps Announcer Allows for remote acknowledgments, alarm requests, report requests Advanced Escalation Workflow with the ability to push reports Basic Escalation / Call Out List A single SCADA Direct Connect/OPC A&E Server connection and a single OPC DA Server connection.	\$4,800.00
WIN-911/Interactive	2-way communication with all notifiers: SMS, Email, Voice, and 10 Smartphone Apps. Announcer Allows for remote acknowledgments, alarm requests, report requests. Basic Escalation / Call Out List A single SCADA Direct Connect/OPC A&E Server connection and a single OPC DA Server connection.	\$4,000.00
WIN-911/Standard	1-way Email and SMS Announcer Basic Escalation / Call Out List A single SCADA Direct Connect/OPC A&E Server connection and a single OPC DA Server connection.	\$2,300.00

Add-Ons:

Product Numbers	Description	List Price
WIN-911/Nodes	Connect to multiple SCADAs, multiple Applications/Projects, or additional OPC Servers. All licenses include a single SCADA Direct Connect/OPC A&E Server connection and a single OPC DA Server connection. Please see WIN-911/Node Licensing for more details.	\$1,200.00
WIN-911/FT	WIN-911 FactoryTalk® A&E Client. Required if connecting to FactoryTalk® A&E.	\$300.00
WIN-911/Mobile	Add 10 Mobile smartphone apps to your existing WIN-911 Interactive or Advanced license. >> WIN-911 Mobile requires a valid Premium or MCS Customer Care Subscription after year one.	\$750.00
WIN-911/PV/ENU	Premium Voice - US English. Includes (5) voices: Allison, Ava, Samantha, Susan, and Tom.	\$400.00
WIN-911/PV/FRC	Premium Voice - Canadian French. Includes (3) voices: Amelie, Chantal, and Nicolas.	\$400.00

French, Spanish, Catalan, Mexican Spanish, German, Italian, Portuguese, Mandarin, Arabic, Hebrew, Hungarian are available for sale. For additional [Premium Voice Language Packs](#), please contact WIN-911 - sales@win911.com.

Hardware:

Product Numbers	Description	List Price
WIN-911/IPPBX	Grandstream VoIP PBX for a single analog voice line. U.S. power adapter included. Please contact WIN-911 for multi-port PBX pricing. <i>GRANDSTREAM IP PBX: UCM6301</i>	\$500.00
WIN-911/RV50X	LTE (4G/3G) Ethernet Cellular Modem for North American and EMEA carriers . AT&T and Verizon SIM cards included for US customers; activation required. <i>SIERRA WIRELESS: AIRLINK RV50X LTE (1103052)</i>	\$1,100.00
WIN-911/LX40	LTE (4G/3G) Ethernet Cellular Modem for US & Canada . AT&T and Verizon SIM cards included for US customers; activation required. <i>SIERRA WIRELESS: AIRLINK LX40 LTE (1104579 1104573)</i>	\$800.00
WIN-911/MNG2	LTE CatM1/NB-IoT (4G/2G) Ethernet Cellular Modem for European, UK, AUS/NZ, and other world-wide carriers . Consult with your carrier for narrow-band support. A specific SIM card might be required. <i>MULTICONNECT RCELL 100 SERIES: MTR-MNG2-B07-WW</i>	Out of Stock \$700.00

Hot Backups:

Product Numbers	Description	List Price
WIN-911/Advanced-HB	Advanced Hot Backup. Customer must have a primary WIN-911/Advanced. Includes a one-year Basic Customer Care Subscription.	\$3,600.00
WIN-911/Interactive-HB	Interactive Hot Backup. Customer must have a primary WIN-911/Interactive. Includes a one-year Basic Customer Care Subscription.	\$3,000.00
WIN-911/Standard-HB	Standard Hot Backup. Customer must have a primary WIN-911/Standard. Includes a one-year Basic Customer Care Subscription.	\$1,725.00
WIN-911/Nodes-HB	WIN-911/Nodes Hot Backup. Customer must have a primary WIN-911/Nodes	\$900.00
WIN-911/FT-HB	FT Hot Backup. Customer must have a primary WIN-911/FT add-on.	\$225.00
WIN-911/Mobile-HB	Add 10 Mobile smartphone apps to your Hot Backup. Customer must have a primary WIN-911/Mobile add-on.	\$565.00
WIN-911/PV/**-HB	Premium Voice Hot Backup. Customer must have a primary WIN-911/PV/** add-on. For Hot Backup systems please list the PV Product Number with a "-HB" added to the end of the product number (example: US English would be WIN-911/PV/ENU-HB)	\$300.00

Upgrades:

Product Numbers	Description	List Price
WIN-911/UG-A	WIN-911 Advanced version upgrade to the current release. One-year Basic Customer Care Subscription included.	\$3,100.00
WIN-911/UG-I	WIN-911 Interactive version upgrade to the current release. One-year Basic Customer Care Subscription included.	\$2,550.00
WIN-911/UG-S	WIN-911 Standard version upgrade to the current release. One-year Basic Customer Care Subscription included.	\$1,450.00
WIN-911/S2I	WIN-911 Standard to Interactive License Upgrade	\$1,700.00
WIN-911/S2A	WIN-911 Standard to Advanced License Upgrade.	\$2,500.00
WIN-911/I2A	WIN-911 Interactive to Advanced License Upgrade.	\$800.00

Contact sales for pricing on model upgrades for redundant systems

WIN-911 Customer Care Subscriptions

WIN-911 Customer Care Subscriptions enable you to receive live technical support, product updates, complimentary version upgrades, license transfers & recovery. Customers can choose between Basic, Premium, and Mission Critical Support options. Premium and MCS provide advantages such as extended support hours, priority queuing, SLA guarantees, a dedicated technical account manager, and additional technical assistance.

New software licenses come with a one-year Basic Customer Care Subscription and includes access to the WIN-911 Mobile app for the first year. Future use of the WIN-911 Mobile app will require a Premium or MCS Customer Care Subscription.

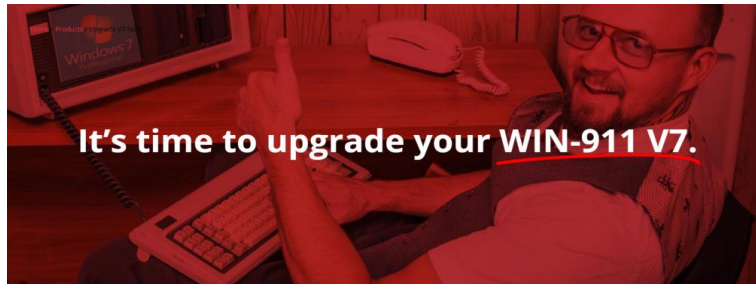
[More Details...](#)

Basic:

Product Numbers	Description	Annual Price
CCS/Advanced	Basic Customer Care Subscription for a WIN-911/Advanced license. Includes software updates and version upgrades, live technical support - standard hours, remote assistance, license recovery & transfers.	\$960.00
CCS/Interactive	Basic Customer Care Subscription for a WIN-911/Interactive license. Includes software updates and version upgrades, live technical support - standard hours, remote assistance, license recovery & transfers.	\$800.00
CCS/Standard	Basic Customer Care Subscription for a WIN-911/Standard license. Includes software updates and version upgrades, live technical support - standard hours, remote assistance, license recovery & transfers.	\$460.00
CCS/Advanced-HB	Basic Customer Care Subscription for WIN-911/Advanced-HB license. Includes software updates and version upgrades, live technical support - standard hours, remote assistance, license recovery & transfers.	\$720.00
CCS/Interactive-HB	Basic Customer Care Subscription for WIN-911/Interactive-HB license. Includes software updates and version upgrades, live technical support - standard hours, remote assistance, license recovery & transfers.	\$600.00
CCS/Standard-HB	Basic Customer Care Subscription for WIN-911/Standard-HB license. Includes software updates and version upgrades, live technical support - standard hours, remote assistance, license recovery & transfers.	\$345.00

Premium & Mission Critical Support:

Product Numbers	Description	Annual Price
CCS/Premium	Premium Customer Care Subscription for WIN-911 Standard, Interactive, & Advanced licenses. Includes software updates and version upgrades, live technical support - extended hours, priority queuing, remote assistance, license recovery & transfers. Includes hosting Mobile Gateway on Azure.	\$1,200.00
CCS/Premium-HB	Premium Customer Care Subscription for WIN-911 Standard-HB, Interactive-HB, & Advanced-HB licenses. Includes software updates and version upgrades, live technical support - extended hours, priority queuing, remote assistance, license recovery & transfers. Includes hosting Mobile Gateway on Azure.	\$900.00
CCS/MCS	Mission Critical Support for WIN-911 Standard, Interactive, & Advanced licenses. Includes software updates and version upgrades, live technical support - 24/7, highest priority queuing, technical account manager, remote assistance, license recovery & transfers. Includes hosting Mobile Gateway on Azure.	\$5,000.00
CCS/MCS-HB	Mission Critical Support for WIN-911 Standard-HB, Interactive-HB, & Advanced-HB licenses. Includes software updates and version upgrades, live technical support - 24/7, highest priority queuing, technical account manager, remote assistance, license recovery & transfers. Includes hosting Mobile Gateway on Azure.	\$3,750.00



Our WIN-911 V7 Basic/PRO versions are officially End-of-Life. Product updates and enhancements for this product series ceased on September 30, 2015

We will continue to provide technical support and license transfers to customers with a valid Customer Care Subscription.

Replacement Product: WIN-911 2021 Standard / Interactive / Advanced

WIN-911 2021 includes significant improvements to the technology stack and architecture. In addition, we provide quarterly releases to support system compatibility, security updates, and operating system enhancements for WIN-911 2021 versions to customers with a current Customer Care Subscription.

[More Details...](#)

WIN-911 V7 Basic/PRO Upgrades to WIN-911 Standard & Interactive

Upgrades:

Product Numbers	Description	List Price
WIN-911 Version 7 Basic & PRO customers with an <u>expired</u> Customer Care Subscription.		
WIN-911/PRO-Interactive	WIN-911 PRO upgrade to WIN-911 Interactive. Includes one-year Basic Customer Care Subscription 2-way communication with all notifiers: SMS, Email, Voice, and 10 Smartphone Apps. Announcer Allows for remote acknowledgments, alarm requests, report requests. Basic Escalation / Call Out List A single SCADA Direct Connect/OPC A&E Server connection and a single OPC DA Server connection.	\$2,550.00
WIN-911/Basic-Standard	WIN-911 Basic upgrade to WIN-911 Standard. Includes one-year Basic Customer Care Subscription 1-way Email and SMS Announcer Basic Escalation / Call Out List A single SCADA Direct Connect/OPC A&E Server connection and a single OPC DA Server connection.	\$1,450.00
WIN-911/PRO-Interactive-HB	WIN-911 PRO upgrade to WIN-911 Interactive for Hot Backup. Customer must have a primary WIN-911 PRO-Interactive. Includes one-year Basic Customer Care Subscription.	\$1,900.00
WIN-911/Basic-Standard-HB	WIN-911 Basic upgrade to WIN-911 Standard for Hot Backup. Customer must have a primary WIN-911 Basic-Standard. Includes one-year Basic Customer Care Subscription.	\$1,100.00

Free Support Upgrades:

Product Numbers	Description	List Price
Version 7 customers with a valid WIN-911 Customer Care Subscription are eligible for the following upgrade paths to WIN-911/Standard and WIN-911/Interactive. More details...		
WIN-911/P2I	WIN-911 PRO to Interactive Free Support Upgrade. <u>Only for customers with a valid Customer Care Subscription.</u>	No cost
WIN-911/B2S	WIN-911 Basic to Standard Free Support Upgrade. <u>Only for customers with a valid Customer Care Subscription.</u>	No cost

A [Version 7 Conversion Utility](#) to WIN-911 2021.

WIN-911

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