

# WIN-911

WIN-911 PRICE LIST. TERMS ARE NET 30 DAYS WITH CREDIT APPROVAL. ALL PRICES ARE IN U.S. DOLLARS. SHIPMENT IS FOB FACTORY, AUSTIN, TEXAS, USA.

## ALARM NOTIFICATION SOFTWARE

*All new purchases of software include a one-year WIN-911 Customer Care Subscription.*

### Base Products:

[More Details...](#)

Product Numbers	Description - See <a href="#">Product Matrix</a> for details	List Price
WIN-911/Advanced	Includes 2-way communication with all notifiers: SMS, Email, Voice, and 25 Smartphone Apps. Includes Announcer. Allows for remote acknowledgments, alarm requests, report requests. Includes Advanced Escalation Workflow with the ability to push reports. Also includes Basic Escalation / Call Out List.	\$4,400.00
WIN-911/Interactive	Includes 2-way communication with all notifiers: SMS, Email, Voice, and 10 Smartphone Apps. Includes Announcer. Allows for remote acknowledgments, alarm requests, report requests. Includes Basic Escalation / Call Out List.	\$3,300.00
WIN-911/Standard	Includes 1-way Email, SMS, and Basic Escalation / Call Out List. Includes Announcer.	\$2,200.00

### Add-Ons:

Product Numbers	Description	List Price
WIN-911/Nodes	Connect multiple SCADA applications/nodes on your network to WIN-911. Each base package includes a single application/node connection for each data source. Please see <a href="#">WIN-911/Node Licensing</a> for more details.	\$1,000.00
WIN-911/FT	WIN-911 FactoryTalk® A&E Client. <b>Required if connecting to FactoryTalk® A&amp;E.</b>	\$300.00
WIN-911/Mobile	*** NEW Mobile Apps ***. Add 10 mobile device connections. <b>WIN-911 Mobile requires a valid WIN-911 Customer Care Subscription.</b>	\$750.00
WIN-911/PV/ENU	Premium Voice - US English. Includes (5) voices: Allison, Ava, Samantha, Susan, and Tom.	\$400.00
WIN-911/PV/FRC	Premium Voice - Canadian French. Includes (3) voices: Amelie, Chantal, and Nicolas.	\$400.00

*French, Spanish, Catalan, Mexican Spanish, German, Italian, Portuguese, Mandarin, Arabic, Hebrew, Hungarian* are available for sale.  
For additional [Premium Voice Language Packs](#), please contact WIN-911 - sales@win911.com.

### Hardware:

Product Numbers	Description	List Price
WIN-911/IPPBX	Grandstream VoIP PBX for up to 2 analog voice lines. U.S. power adapter included. <i>GRANDSTREAM IP PBX: UCM6202</i>	\$500.00
WIN-911/LX40	LTE (4G) Ethernet Cellular Modem for <b>Verizon and AT&amp;T</b> . Compatible only with a Verizon or AT&T (US) cellular service plan. SIM cards included; activation required. Language Support: <b>English only</b> . <i>SIERRA WIRELESS: AIRLINK LX40 LTE (1104579)</i>	\$750.00
WIN-911/RV50X	LTE (4G) Ethernet Cellular Modem for <b>North American carriers</b> : Verizon, AT&T, T-Mobile USA, Southern Linc, Sprint, US Cellular, Rogers, Telus, Bell. <b>Australian carrier</b> : Telstra. AT&T and Verizon SIM cards included; activation required. Language Support: English only. <i>SIERRA WIRELESS: AIRLINK RAVEN RV50X LTE</i>	\$1,000.00
WIN-911/MNG2	LTE CatM1/NB-IoT Ethernet Cellular Modem for <b>European, UK, AUS/NZ, and other world-wide carriers</b> . Consult with your carrier for narrow-band support. A specific SIM card might be required. <i>MULTICONNECT RCELL 100 SERIES: MTR-MNG2-B07-WW</i>	\$700.00

**Hot Backups:**

Product Numbers	Description	List Price
<b>WIN-911/Advanced-HB</b>	Advanced Hot Backup. Must be purchased with primary WIN-911/Advanced	<b>\$3,300.00</b>
<b>WIN-911/Interactive-HB</b>	Interactive Hot Backup. Must be purchased with primary WIN-911/Interactive	<b>\$2,500.00</b>
<b>WIN-911/Standard-HB</b>	Standard Hot Backup. Must be purchased with primary WIN-911/Standard	<b>\$1,650.00</b>
<b>WIN-911/Nodes-HB</b>	WIN-911/Nodes Hot Backup. Must be purchased with primary WIN-911/Nodes	<b>\$750.00</b>
<b>WIN-911/FT-HB</b>	FT Hot Backup. Must be purchased with primary WIN-911/FT add-on.	<b>\$225.00</b>
<b>WIN-911/PV/**-HB</b>	Premium Voice Hot Backup. Must be purchased with primary WIN-911/PV/** add-on. For Hot Backup systems please list the PV Product Number with a "-HB" added to the end of the product number (example: US English would be WIN-911/PV/ENU-HB)	<b>\$300.00</b>

**Upgrades:**

Product Numbers	Description	List Price
<b>WIN-911/UG-A</b>	WIN-911 Advanced version upgrade to the current release. One-year Customer Care Subscription included.	<b>\$2,800.00</b>
<b>WIN-911/UG-I</b>	WIN-911 Interactive version upgrade to the current release. One-year Customer Care Subscription included.	<b>\$2,100.00</b>
<b>WIN-911/UG-S</b>	WIN-911 Standard version upgrade to the current release. One-year Customer Care Subscription included.	<b>\$1,400.00</b>
<b>WIN-911/S2I</b>	WIN-911 Standard to Interactive License Upgrade	<b>\$1,100.00</b>
<b>WIN-911/S2A</b>	WIN-911 Standard to Advanced License Upgrade.	<b>\$2,200.00</b>
<b>WIN-911/I2A</b>	WIN-911 Interactive to Advanced License Upgrade.	<b>\$1,100.00</b>

**Contact sales for pricing on model upgrades for redundant systems**

## WIN-911 Customer Care Subscription

Customer Care Subscriptions replace the Software Maintenance and Support program.

All new software purchases include a one-year WIN-911 Customer Care Subscription.

Customer Care Subscriptions include complimentary upgrades, product updates, live technical support, remote assistance, license transfers & reactivations. Required for WIN-911 Mobile (smartphone apps) notifications.

[More Details...](#)

Product Numbers	Description	Annual Price
<b>CCS/Advanced</b>	Customer Care Subscription for a WIN-911/Advanced license. Includes complimentary upgrades, product updates, live technical support, remote assistance, license transfers & reactivations. Required for WIN-911 Mobile (smartphone apps) notifications.	<b>\$880.00</b>
<b>CCS/Interactive</b>	Customer Care Subscription for a WIN-911/Interactive license. Includes complimentary upgrades, product updates, live technical support, remote assistance, license transfers & reactivations. Required for WIN-911 Mobile (smartphone apps) notifications.	<b>\$660.00</b>
<b>CCS/Standard</b>	Customer Care Subscription for a WIN-911/Standard license. Includes complimentary upgrades, product updates, live technical support, remote assistance, license transfers & reactivations.	<b>\$440.00</b>
<b>CCS/Advanced-HB</b>	Customer Care Subscription for WIN-911/Advanced-HB license. Required for customers with WIN-911/Advanced-HB. Includes complimentary upgrades, product updates, live technical support, remote assistance, license transfers & reactivations. Required for WIN-911 Mobile (smartphone apps) notifications.	<b>\$660.00</b>
<b>CCS/Interactive-HB</b>	Customer Care Subscription for WIN-911/Interactive-HB license. Required for customers with WIN-911/Interactive-HB. Includes complimentary upgrades, product updates, live technical support, remote assistance, license transfers & reactivations. Required for WIN-911 Mobile (smartphone apps) notifications.	<b>\$500.00</b>
<b>CCS/Standard-HB</b>	Customer Care Subscription for WIN-911/Standard-HB license. Required for customers with WIN-911/Standard-HB. Includes complimentary upgrades, product updates, live technical support, remote assistance, license transfers & reactivations.	<b>\$330.00</b>



On January 14, 2020, Microsoft ended support for Windows 7.

Similarly, WIN-911 has ended new feature updates and patches for all versions of WIN-911 V7 (Lite/Basic/Pro)

Although V7 will continue working on your Windows computer, we recommend migrating to our newer **WIN-911 Standard-Interactive-Advanced** software now to reduce the risk of operating system conflicts and security issues.

[More Details...](#)

## WIN-911 V7 Basic/PRO Upgrades to WIN-911 Standard & Interactive

### Upgrades:

Product Numbers	Description	List Price
	<i>WIN-911 Version 7 Basic &amp; PRO customers with an <u>expired</u> Customer Care Subscription.</i>	
<b>WIN-911/PRO-Interactive</b>	WIN-911 PRO upgrade to WIN-911 Interactive. Includes one-year Customer Care Subscription. WIN-911 Interactive includes 2-way communication with all notifiers: SMS, Email, Voice, and 10 Smartphone Apps. Includes Announcer. Allows for remote acknowledgements, alarm requests, report request. Includes Basic Escalation / Call out List.	<b>\$2,100.00</b>
<b>WIN-911/Basic-Standard</b>	WIN-911 Basic upgrade to WIN-911 Standard. Includes one-year Customer Care Subscription. WIN-911 Standard includes 1-way Email, SMS, and Basic Escalation / Call Out List. Includes Announcer.	<b>\$1,400.00</b>

A [Version 7 Conversion Utility](#) to WIN-911 Standard, Interactive, Advanced is available.

### Free Support Upgrades:

Product Numbers	Description	List Price
	<i>Version 7 customers with a valid WIN-911 Customer Care Subscription are eligible for the following upgrade paths to WIN-911/Standard and WIN-911/Interactive. <a href="#">More details...</a></i>	
<b>WIN-911/P2I</b>	WIN-911 PRO to Interactive Free Support Upgrade. <u>Only for customers with a valid Customer Care Subscription.</u>	<b>No cost</b>
<b>WIN-911/B2S</b>	WIN-911 Basic to Standard Free Support Upgrade. <u>Only for customers with a valid Customer Care Subscription.</u>	<b>No cost</b>

A [Version 7 Conversion Utility](#) to WIN-911 Standard, Interactive, Advanced is available.

**WIN-911 PRO VERSION 7.17 (LEGACY SOFTWARE)****Base Products:**

Product Numbers	Description	List Price
<b>WIN-911/PRO</b>	WIN-911 PRO Version - 7.17 - Voice, Email, Paging & 2-way SMS. Includes XTools and one-year WIN-911 Customer Care Subscription.	<b>\$3,300.00</b>
<b>WIN-911/Maint-R</b>	Annual Renewal of Customer Care Subscription for WIN-911/PRO.	<b>\$660.00</b>
<b>WIN-911/PRO-HB</b>	WIN-911/PRO Hot Backup. Must be purchased with primary WIN-911/PRO.	<b>\$2,500.00</b>
<b>WIN-911/PRO UGV7</b>	WIN-911/PRO Version Upgrade from Version 7.xx to latest Version 7. Includes one-year WIN 911 Customer Care Subscription.	<b>\$2,100.00</b>
<b>WIN-911/PRO-Interactive</b>	WIN-911 V7 Pro upgrade to WIN-911 Interactive. Includes one-year Customer Care Subscription. WIN-911 Interactive includes 2-way communication with all notifiers: SMS, Email, Voice, and 10 Smartphone Apps. Includes Announcer. Allows for remote acknowledgements, alarm requests, report request. Includes Basic Escalation / Call out List.	<b>\$2,100.00</b>

**Add-Ons:**

Product Numbers	Description	List Price
<b>WIN-911/FT</b>	WIN-911 FactoryTalk® A&E Client. <b>Must be purchased if using FactoryTalk® A&amp;E.</b>	<b>\$300.00</b>
<b>WIN-911/FT-HB</b>	FT Hot Backup. Must be purchased with primary WIN-911/FT add-on.	<b>\$225.00</b>
<b>WIN-911/PV/ENU</b>	US English. Includes (5) voices: Allison, Ava, Samantha, Susan, and Tom.	<b>\$400.00</b>
<b>WIN-911/PV/ENU-HB</b>	Premium Voice - US English Hot Backup. Must be purchased with primary WIN-911/PV/ENU option.	<b>\$300.00</b>

**Hardware:**

Product Numbers	Description	List Price
<b>WIN-911/HSPA</b>	HSPA+ (3G) Cellular Modem for <b>non-US carriers</b> : Supported by most GSM carriers worldwide. Ships with Serial to USB converter. <i>MULTICONNECT CELL 100 SERIES: MTC-H5-B01-US-EU-GB &amp; DIGITUS USB TO SERIAL: DA-70156</i>	<b>\$400.00</b>
<b>WIN-911/LNA4/V-A</b>	LTE (4G) Cellular Modem for <b>Verizon and AT&amp;T</b> : Compatible only with a Verizon or AT&T (US) cellular service plan. SIM cards included; activation required. Ships with Serial to USB converter. <i>MULTICONNECT CELL 100 SERIES: MTC-LNA4-B01-US &amp; DIGITUS USB TO SERIAL: DA-70156</i>	<b>\$650.00</b>
<b>WIN-911/D4PCI/EXP</b>	Dialogic telephony card with PCIe (Express) interface. Includes: Card and Dialogic Drivers with RJ-11 telephone connection. Supports 1 dial-out line & 4 dial-in lines. (Requires full height enclosure) <i>DIALOGIC D/APCI: D4PCIUFEQ</i>	<b>\$1,000.00</b>

# WIN-911

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