

WIN-911 and Grandstream UCM6202 VoIP PBX

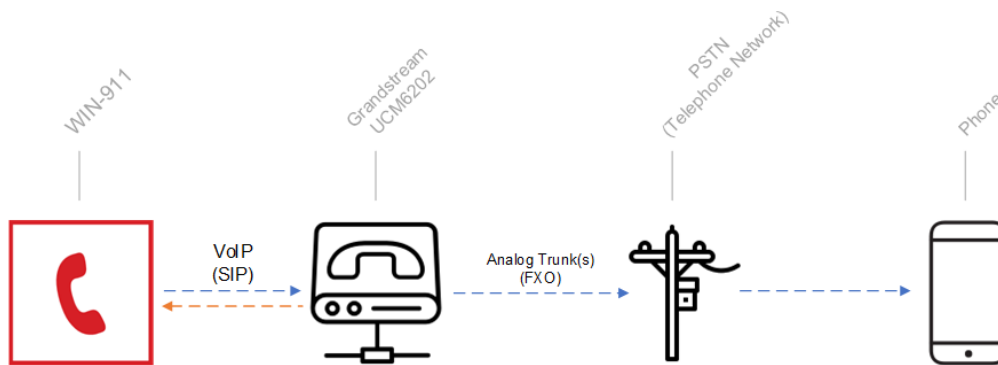
Overview

The Grandstream UCM6202 VoIP PBX uses analog phone lines to place and receive phone calls. Since the device supports SIP (Session Initiation Protocol), it can be used by WIN-911 as an alternative to TAPI modems anywhere analog phone lines are available to make phone calls.

Requirement:

You must be running WIN-911 3.19.9 with the Voice Service Pack or newer to use the Grandstream UCM6202.

WIN-911 interfaces with the UCM using a VoIP connection, the UCM then routes the call to the attached analog line(s). The UCM6202 supports up to two analog lines allowing WIN-911 to handle up to two calls simultaneously. The UCM device must be on the same subnet as WIN-911 and does not require an internet connection.



What Voice option should I choose?

WIN-911 offers a variety of options for making voice calls. This chart will help you choose the right option.

| | UCM6202 PBX | VOIP | TAPI |
|-------------------------------------|-------------|-------------------|--------|
| WIN-911 SUPPORT | | | |
| WIN-911 Interactive/Advanced* | Yes | Yes | Yes |
| WIN-911 V7 PRO | No | No | Yes |
| SYSTEM REQUIREMENTS | | | |
| Virtual Environments | Yes | Yes | No |
| Windows 10 1903 Support | Yes** | Yes** | No |
| Connection Type | Ethernet | Ethernet | USB |
| POTS Support (Analog Lines) | 2 | Provider Specific | 1 |
| Internet Connection Required | No | Provider Specific | No |
| FEATURES & FUNCTIONALITY | | | |
| Max. Simultaneous Calls | 2 | 8 | 1 |
| Cadence Detection | Yes | Provider Specific | Yes |
| Preconfigured by WIN-911 | Yes | No | No |
| Manufacturer Warranty | 2 years | Provider Specific | 1 year |

* WIN-911 3.19.9 w/ Voice Service Pack 1 or later

** WIN-911 4.19.17 or later